



## **General Information for parents**

### **Registration/reservation group lessons:**

- **Online booking:** possible until 3 days before course start
- **Reservation by e-mail:** no later than Sunday before the start of the lesson, 17.00
- **By phone:** +41 (0)33 733 26 23 no later than Sunday before the start of the lesson 17.00
- **Shop village:** at the latest on Sunday before the start of the course until closing time

### **Start of the lesson and registration:**

- The group lessons start on Monday and end on Friday
- To successfully complete a learning goal in the Swiss Snow League, 5 half days of attended lessons are necessary.
- Lessons take place from 3 participants per strength class. If there are fewer participants, the lessons will be combined or the course times will be shortened.
- Classification to the Swiss Snow League classes is based on the information you provide when booking the lessons. The correct classification contributes a lot to the learning success of your child. A realistic classification can avoid under- or overchallenge of your child.
- For **beginners**, courses can only start on Monday because the group is too advanced at a later time.
- For **advanced** skiers who already have experience, we will be happy to check the entry from Tuesday or later.

### **Entry into the ski school - information for parents**

- Prepare your child for the temporary separation.
- Be patient and give your child the necessary time to get used to the new environment in the snow and with the unfamiliar ski equipment and to make friends with the other kids in the group.
- At the beginning the ski instructors play a lot of games to get used to or tell the Snowli story. Stay within reach for a while at the beginning. Afterwards you leave the teaching area and leave your child alone with the snow sports instructor.
- Trust our trained kids instructors and their skills in teaching children.
- Please provide us with important information about your child, so that we can specifically respond to special needs (e.g. physical weaknesses, etc.), diseases (e.g. visual problems, etc.) or allergies (e.g. nut allergies, etc.). We recommend that you provide these details when you book. It is important that the responsible snow sports instructor is informed.
- Security is important to us. Please make sure that no ribbons, scarves or long hair, etc. that could get caught, hang down.
- Punctuality, please bring your child to the meeting point early enough and pick it up again on time.
- Please make sure that your child has been to the toilet before class. If your child is not yet able to go to the toilet on his or her own, he or she will be accompanied by the responsible snow sports instructor during the lesson. If you do not agree to this, please inform the snow sports instructor or the sales staff.

### **Ski school ticket**

Please make sure that your child has a valid ski school ticket. Each child must carry a ski school ticket during lessons. This will be given or sent to you at the time of booking.

The ski school ticket is valid as soon as the lessons are paid for. The ski school ticket is personal and non-transferable.



The ski school ticket from our point of sale are divided into 2 parts:

**Ticket ski instructor**

This is marked with a grey band. Please fill out the contact information on the back. This ticket belongs to the snow sports instructor

**Ticket guest:**

This is marked with a red band and stays with you during the lessons.

**Ticket online booking:**

Please print the ticket after the online booking and take it with you to the lessons.

**Brochure „Informations for our guests “**

- This brochure will be given to your child by the responsible ski instructor at the beginning of the lesson. In addition to the details, name and telephone number of the ski instructor, it contains further information about the weekly ski race, children's party and weekly program.
- **Photo order:** keep the snow sports lesson in best memory with a great class photo. The brochure includes the coupon for ordering a class photo. Fill it out and hand it in to your snow sports instructor or to one of our sales offices by Wednesday at the latest. The class photo will be ready for collection at our point of sale on Thursday.

**Breaks and snacks**

During the lessons in the Swiss Snow Kids Village as well as in the Blue League, a short break at the "Alphüttli" is planned. From the group lessons in the Red League on, there will be a break as needed. During the break your child will be provided with tea or syrup. If you would like to give your child a snack, we recommend a "bar" that fits easily into the ski jacket pocket.

**Course end, learning progress and handing out the Swiss Snow League medal:**

- Please make sure that your child is picked up at the meeting point on time. If you are late, please contact the ski instructor directly. For the ski instructor, the lesson ends when the child has been given back personally to the parents or the responsible person.
- The Swiss Snow League with an entry on the learning progress as well as the Swiss Snow League medal will be handed over to the child on Friday after 5 half days or 9 hours of private lessons by the snow sports instructor.

**Ski equipment: our recommendation for lessons:**

When buying clothing, make sure that the external conditions such as humidity and temperatures, but also the altitude above sea level and the sun are respected.

- Warm, breathable, water repellent clothing and gloves
- Sun protection: Sun cream and lip protection with protection factor at least SPF 25
- Head protection: tested snow sports helmet (EN 1077)
- Eye protection: Sunglasses or snow goggles with UV protection
- Tested material: ski, snowboard, binding, boots

The choice of the right ski, snowboard or boots depends on technical ability and physical development. The specialized sports stores will be happy to advise you on this topic.

**Material rental at Lenk**

Do you need rental equipment? From 5 half days of group lessons or 9 hours of private lessons you can benefit from our affordable package "Equipment rental & lift pass".